



A Healthcare & Telemedicine platform  
for everyone

**MyCare South Africa**  
**Your personalized**  
**healthcare assistant**

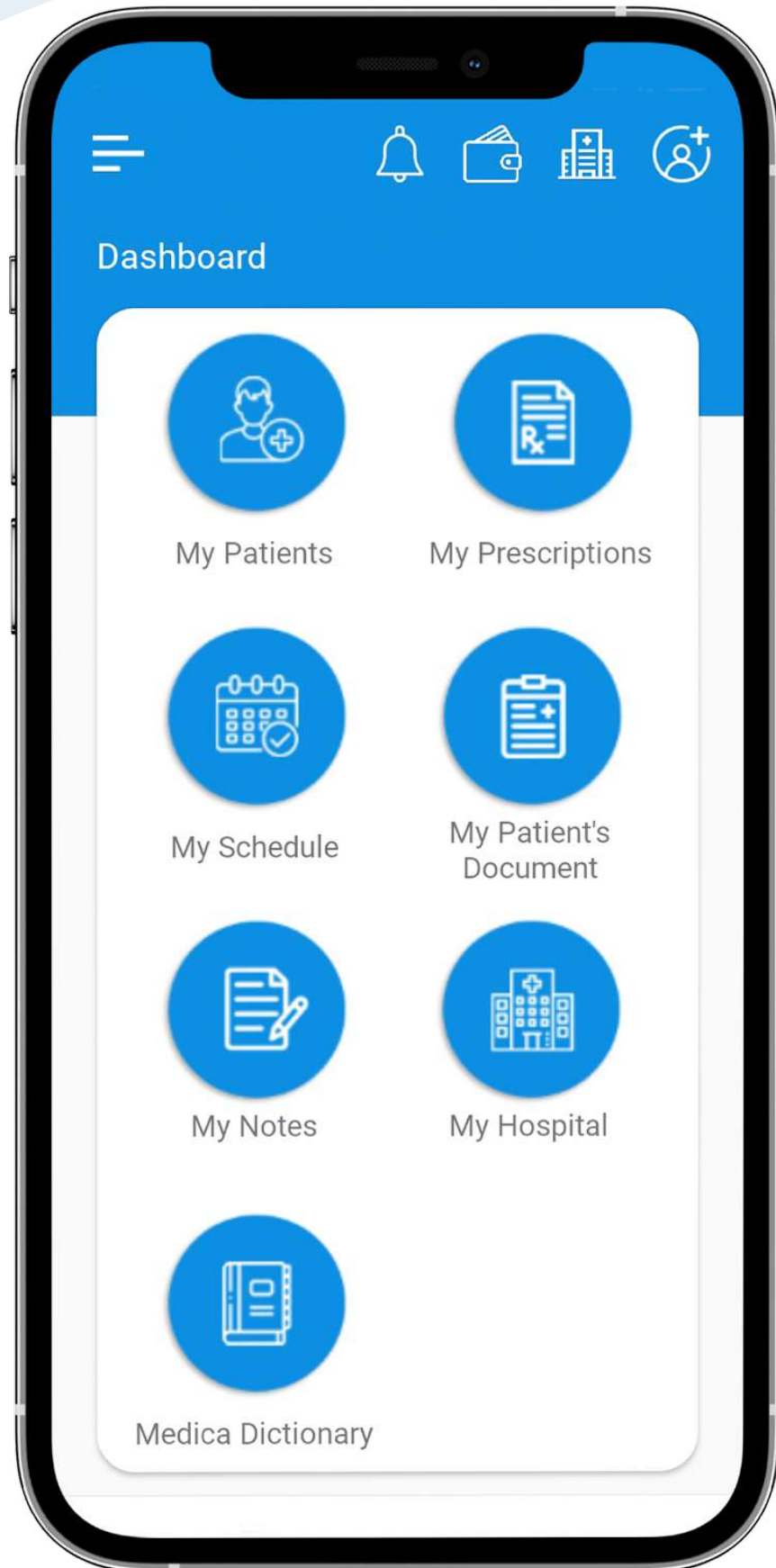


## What is the MyCare SA app?

MyCare South Africa is an app that connects patients to doctors through a secure mobile phone platform. Patients love the convenience of discussing healthcare issues with their doctors at any time they need. Doctors are able to bring their care to more patients and generate additional revenue without the extra overheads. We are pleased to announce that the future for healthcare is here! It's simple and seamless and all you need for healthcare is the MyCare SA app right on your phone. It's built full of features that allow you to access your healthcare without the headaches of a doctor's clinic/ practice rooms. When you need the answers now, the best doctors in your location will be there to help you. Get the best medical opinion from a superior specialist when you need it or connect for one of your family members and avoid waiting rooms, see your doctor on demand and schedule e-consultations or in-person consultations in advanced with your preferred doctor to get the service you need all in one simple platform!







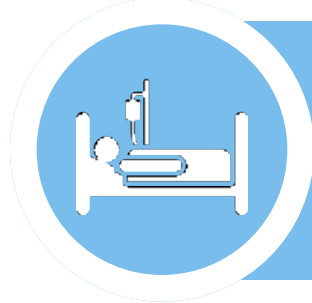
## MyCare SA app features

- All-in-one Healthcare Solution right on your phone.
- MyCare SA will enable patients to send the provided e-prescription to the desired Pharmacy at a nearby location.
- Securely chat and share your reports/medical data with doctors.
- Connect with your doctors via chat, call, video call or in person to describe/discuss your case, all can be booked and managed on the app.
- We follow HIPPA and GDPR Compliances as well as POPIA.
- Doctors can send relevant notes or E-prescription to the patient in digital format.
- MyCare SA will integrate with Medical Aid provider's to provide approval as per the medical aid plans or policies when the patients selects the pre-loaded medical aid provider.
- We provide complete digitalized payment system, if you are not on medical aid or would like to pay cash.





**Doctor**



**Patient**



**Hospital**



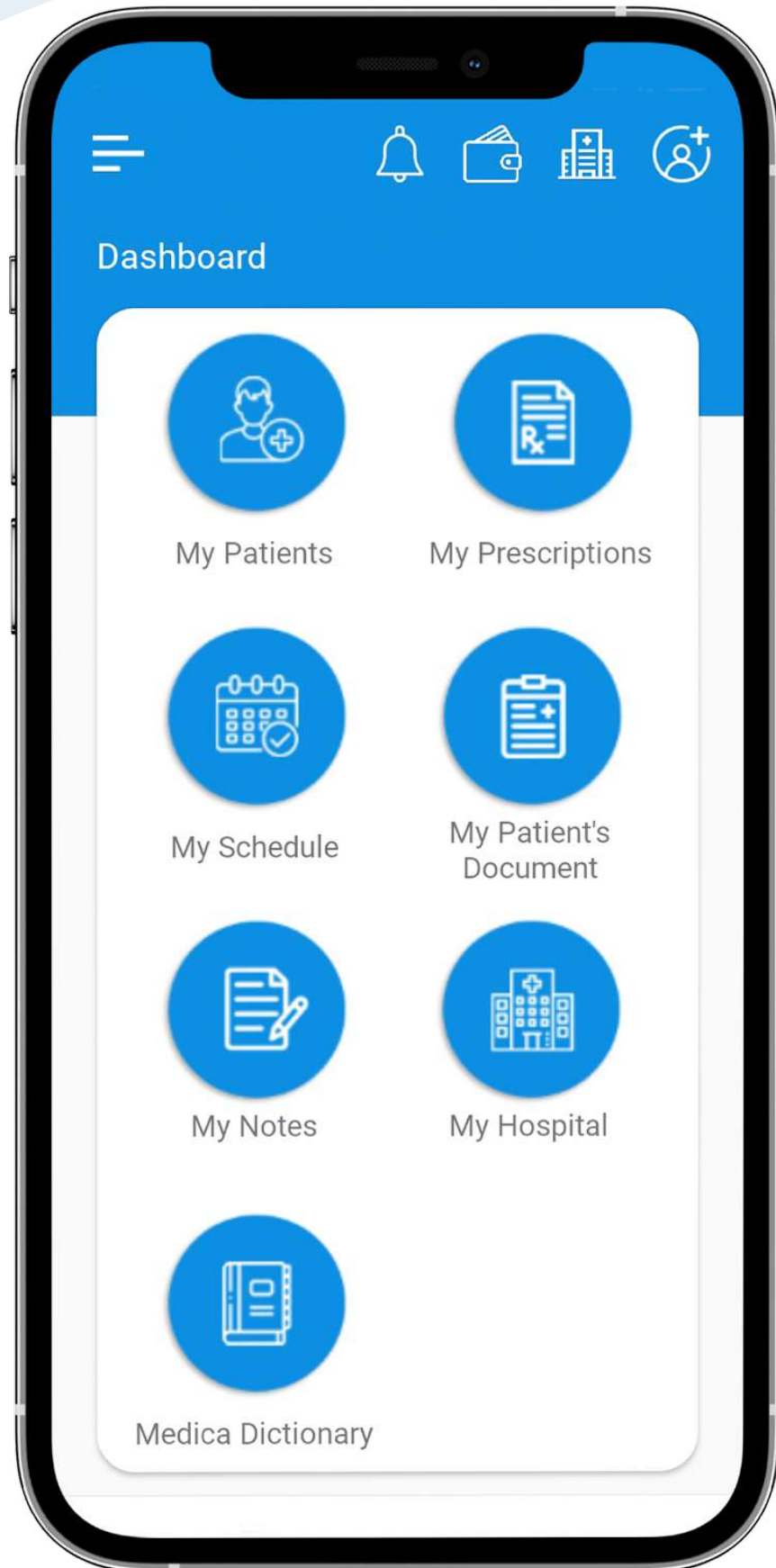
**Laboratory**



**Pharmacy**







## Doctors

MyCare SA connects patients to an appropriate doctor verified as an activate practitioner and allows doctors to work in an umbrella model centered around the patient.

MyCare SA makes this umbrella model possible through a seamless flow of patient data. The MyCare SA patient app can store and send their medical data, such as test results, past prescriptions, and medical documents with ease.

MyCare SA electronic prescription delivery system helps patients to get the prescriptions they need in emergency situations while also reducing their emergency healthcare costs. The goal of MyCare SA is simple: put the patients first while simultaneously making it easier for the doctors.



# Advantages for a doctor with MyCare SA

- Three way video call consultation for patient and doctors.
- MyCare SA provides End-to-End full and total patient health engagements with all parties involved smoothly with few mobile clicks ( First & Unique Market value proposition ) MyCare SA mobile app as of today available in multiple languages ( English , French & Zulu ).
- MyCare SA app manages all of your patient records such as personal information, medical reports, medications, visit history, clinical notes, patient history and other important data.
- MyCare SA will easily handle all of your appointments and stores record of your important medical data.
- Doctors have access to your medical documents through your digital medical history folder.
- These medical documents include your various test results, screening images (X-rays, CT scan, MRI, etc) and more.
- All this data is stored, encrypted and can be accessed easily by you and your and other doctors.
- Doctor can send e-prescriptions to patients and patients can then connect directly to pharmacies.

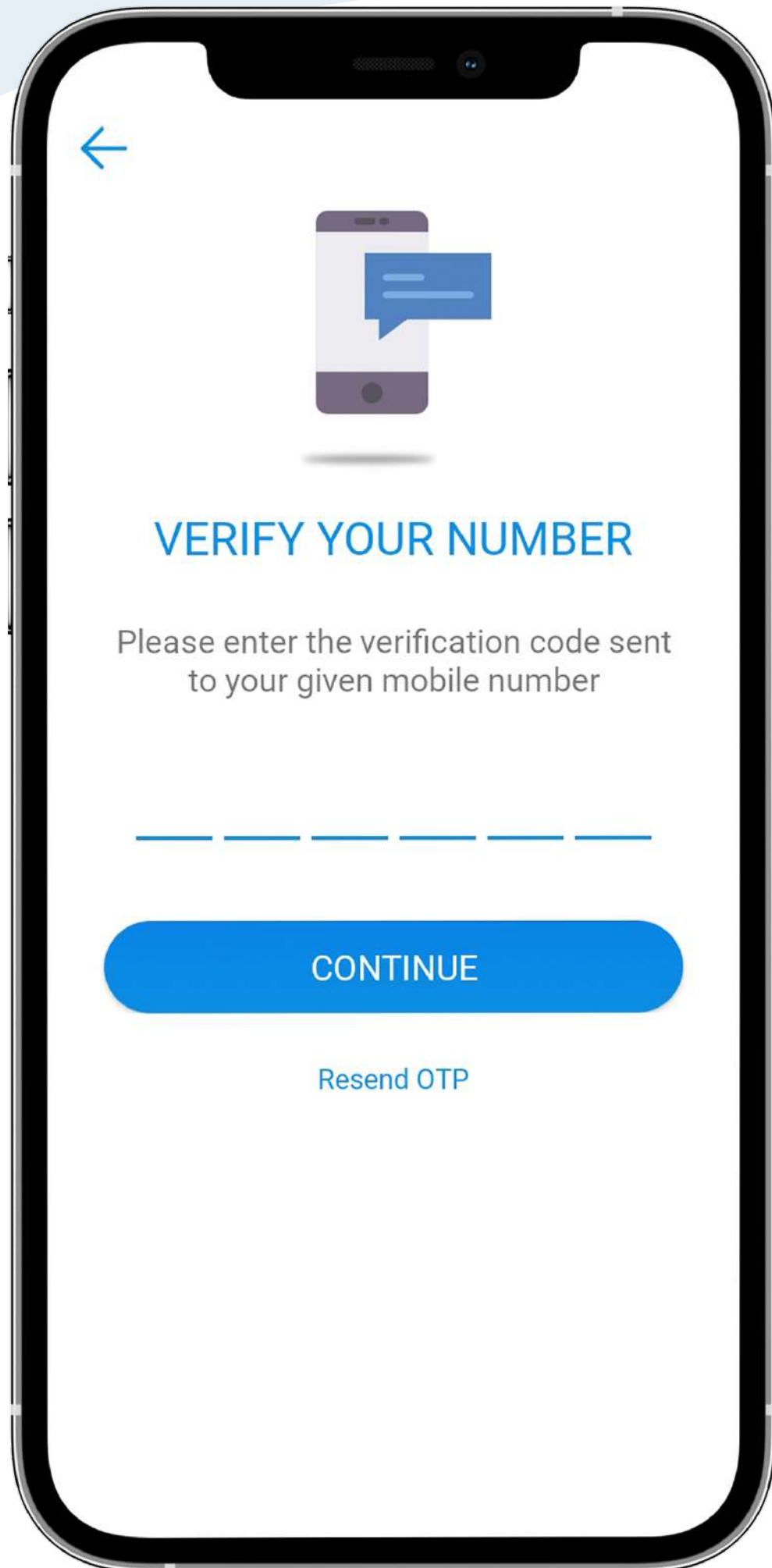




## How to register on the application as a doctor?

- When a doctor download application and register over the application for the first time, Doctor's profile will be activated by MyCare SA team within 24 business hours.
- Doctor will also get intimated through an email and text.
- Doctor can register by clicking on the Register button at the bottom of the page of the application.
- To register on the application doctor has to fill up information.



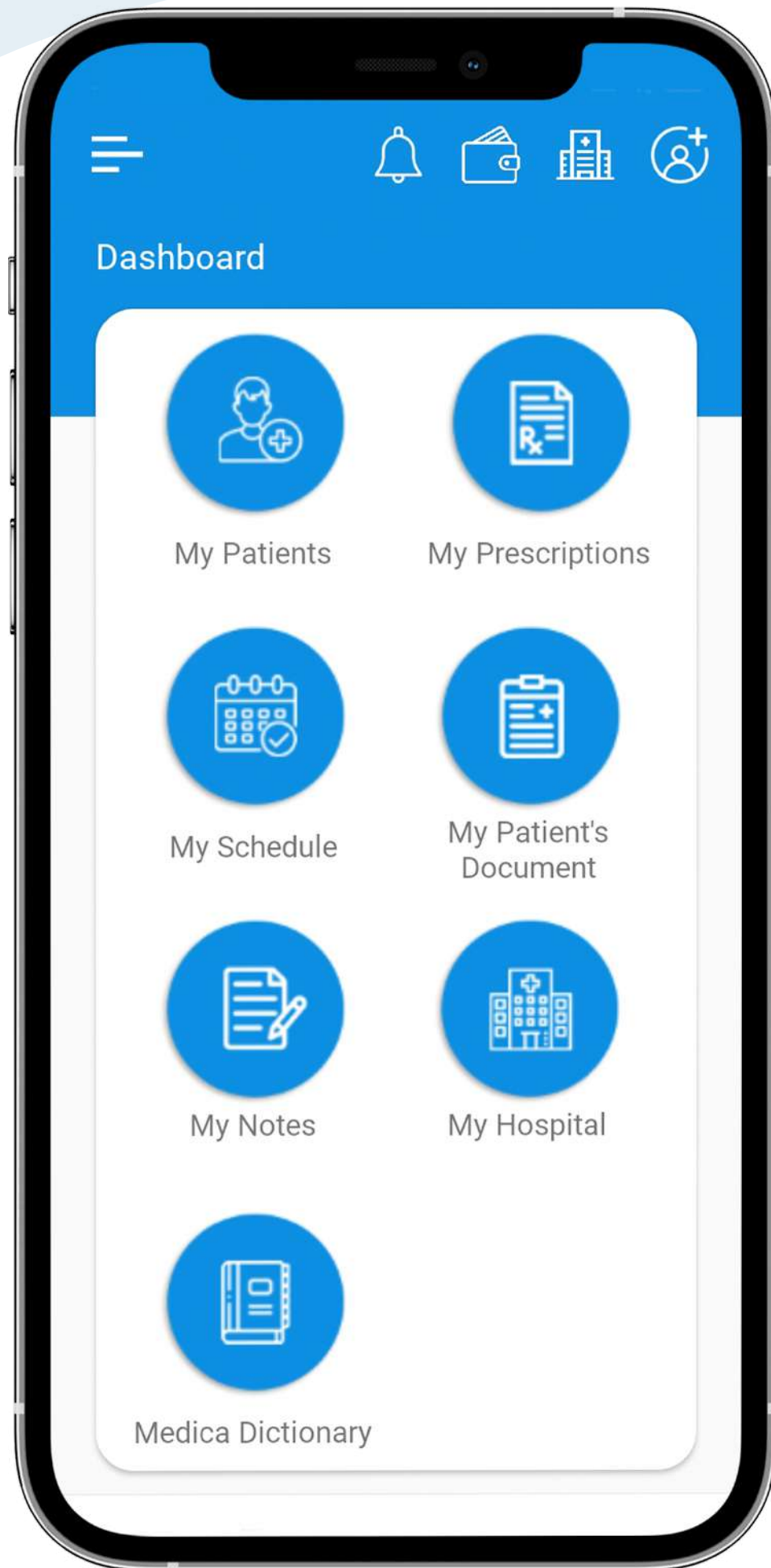


## Two-factor authentication

- The doctor will receive a 6 digit pin to verify their phone number, they can then enter the pin and press continue.
- If the doctor does not receive OTP, the doctor can press the resend button to receive a new OTP either via SMS or via Email.



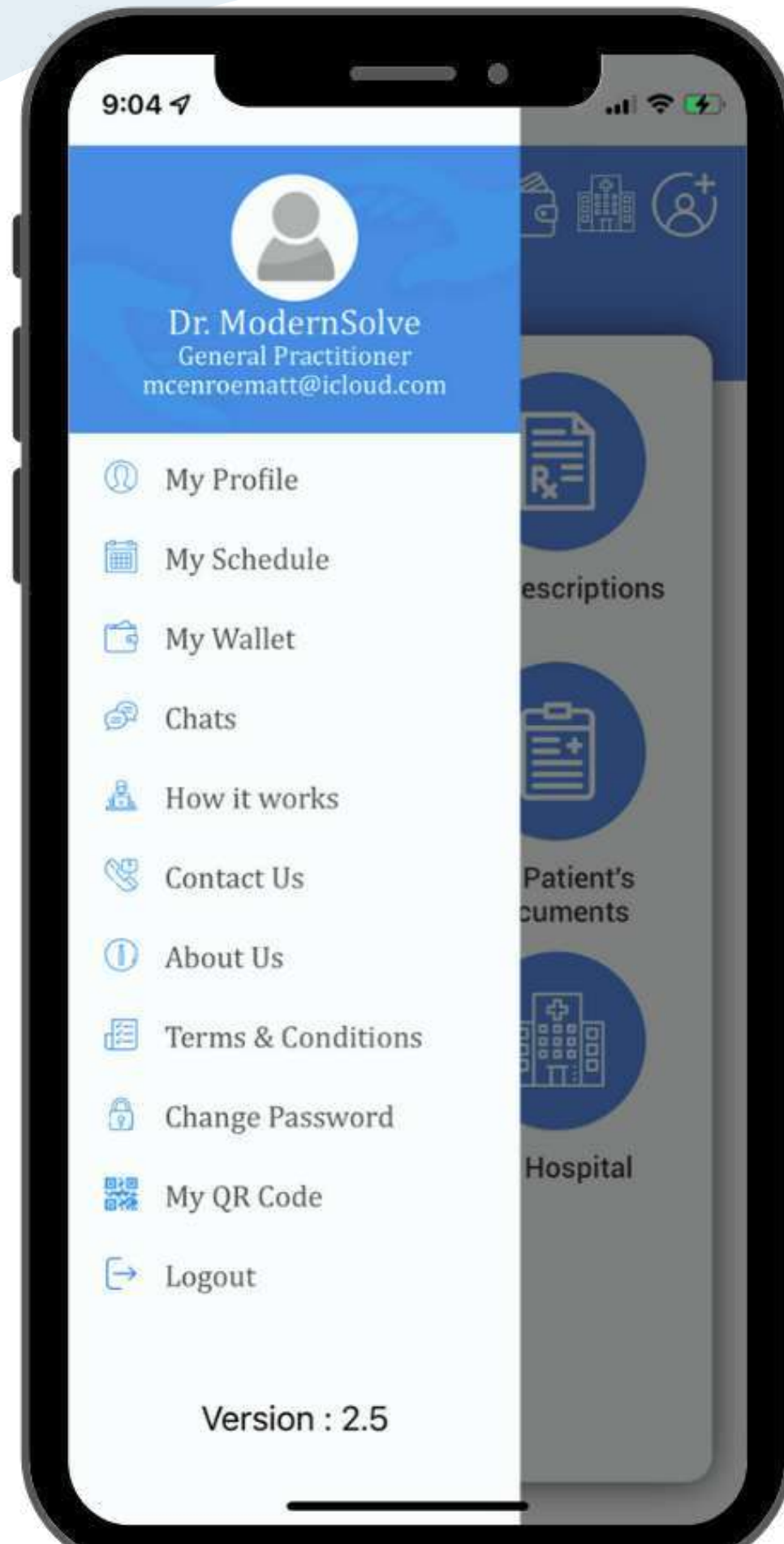




# Dashboard of the MyCare SA doctor application

- This is the Dashboard of the MyCare SA Doctor Application.
- In the MyCare SA Doctor application the dashboard has 7 icons and each module represents a special feature of the application as per image, more details on each module can be shared accordingly.



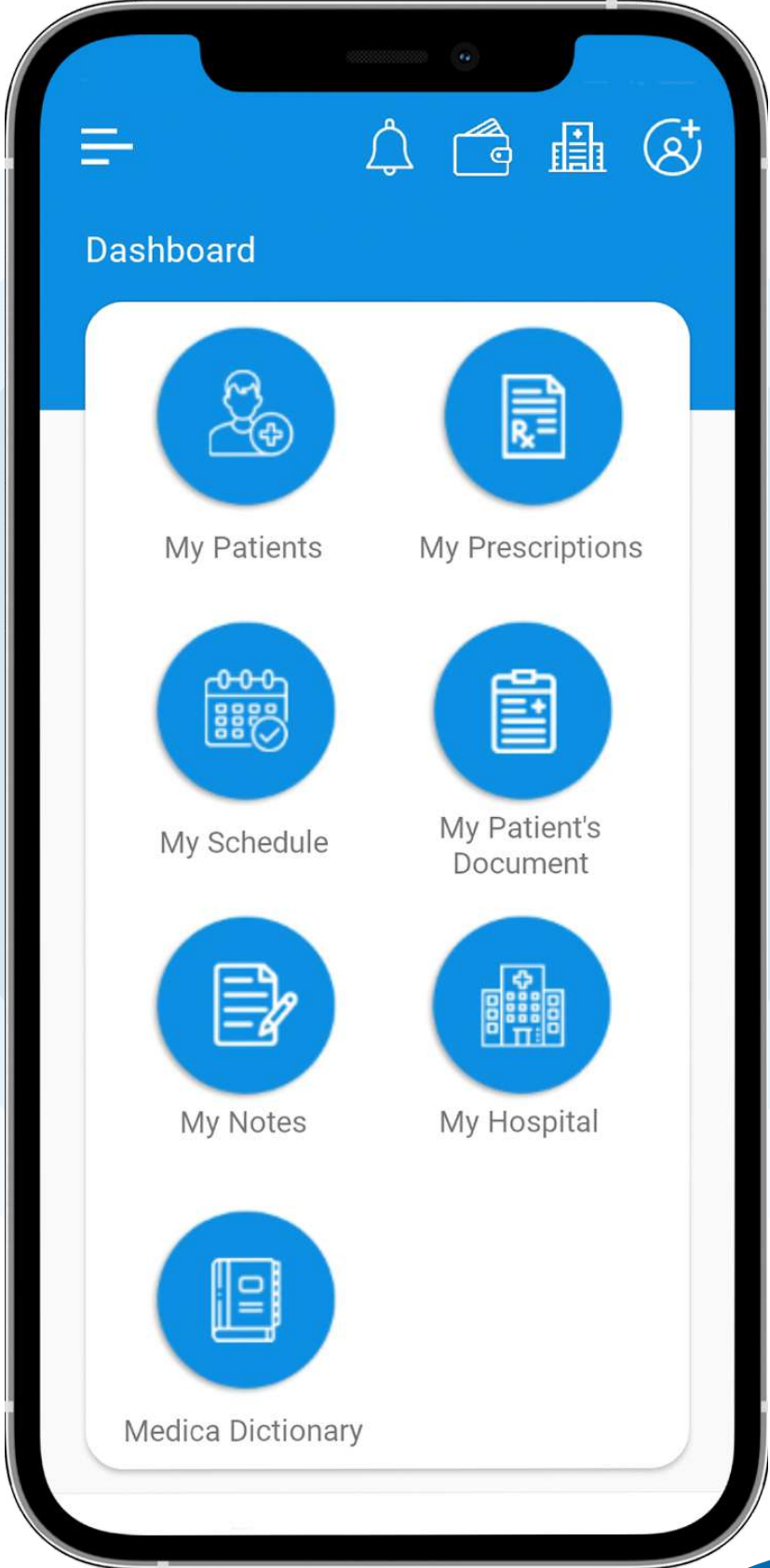


## Side menu list

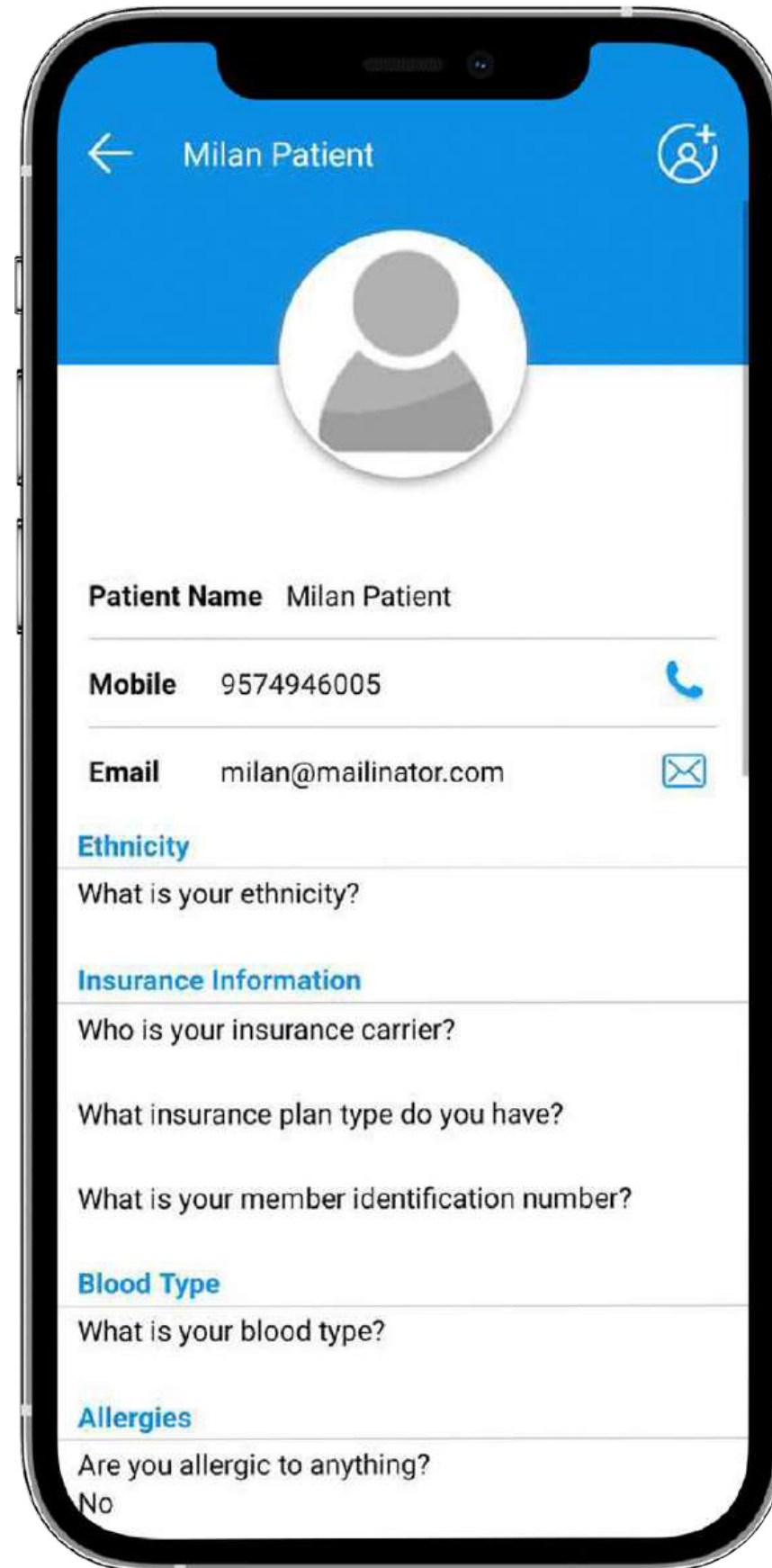
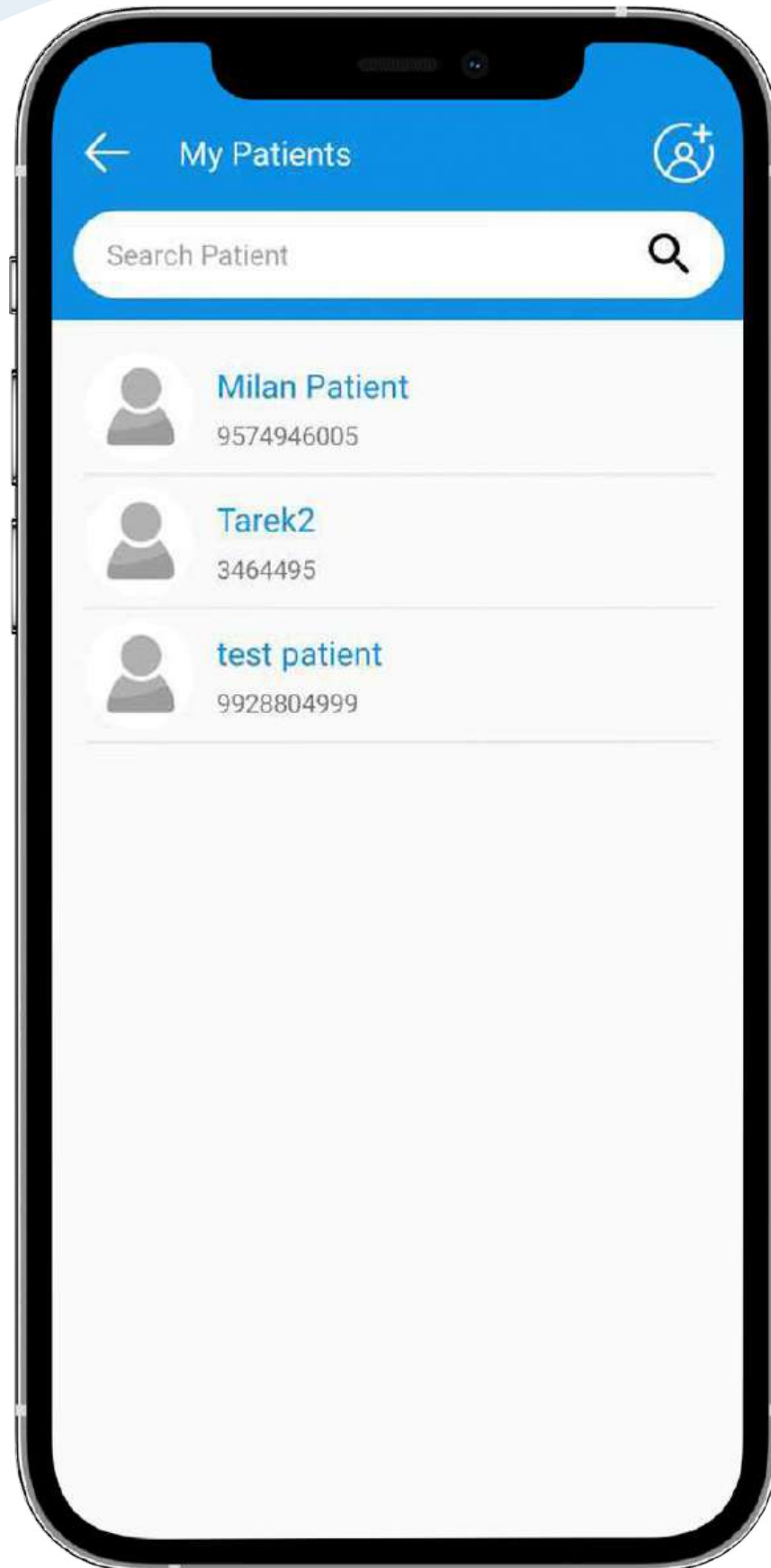
- There are three asymmetrical horizontal lines on the top left corner of the dashboard.
- The doctors can click on that to open the side menu list. From this list they can browse, configure or make changes to their profile on the MyCare platform.



# Dashboard of MyCare SA doctor application





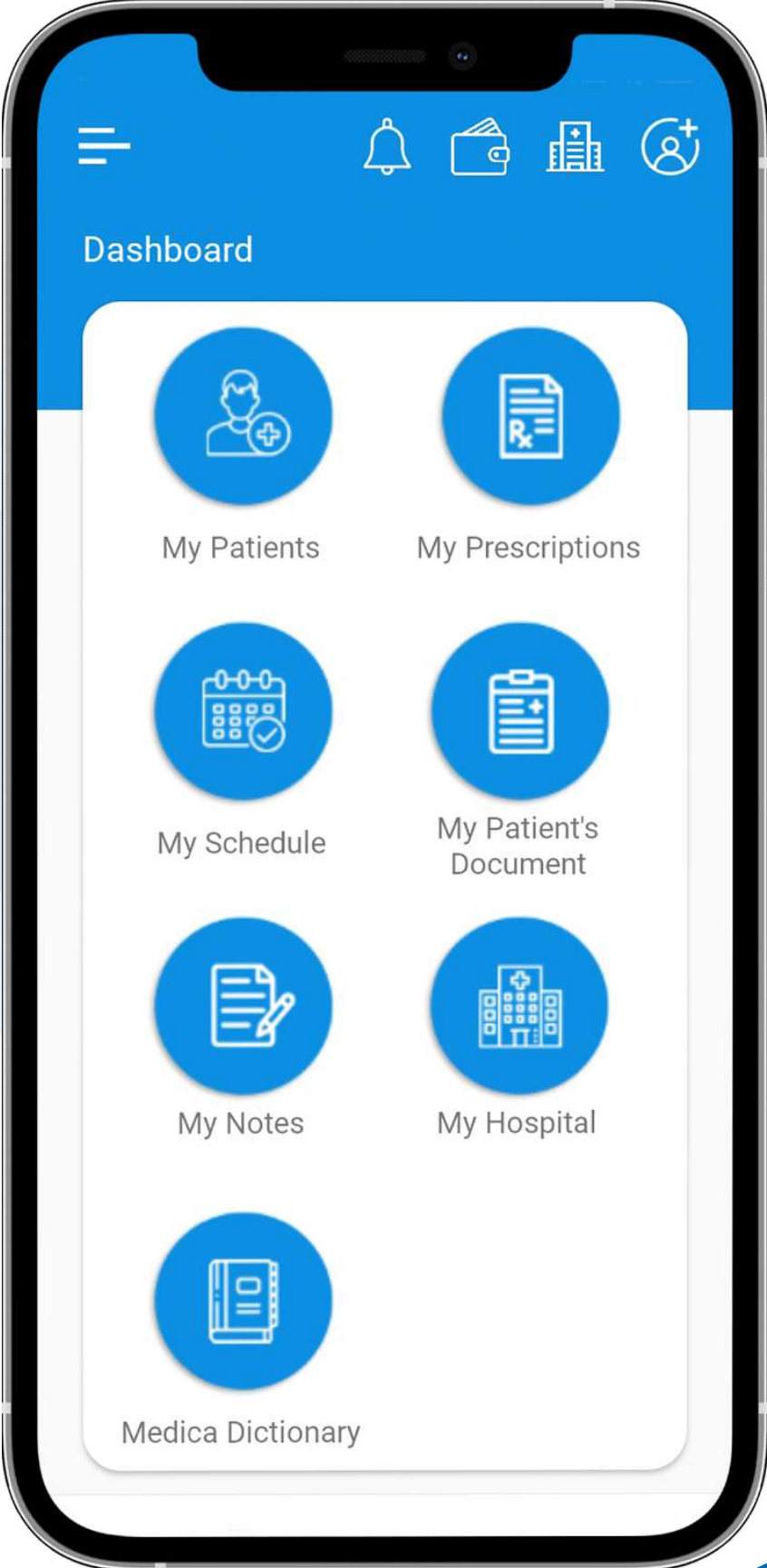


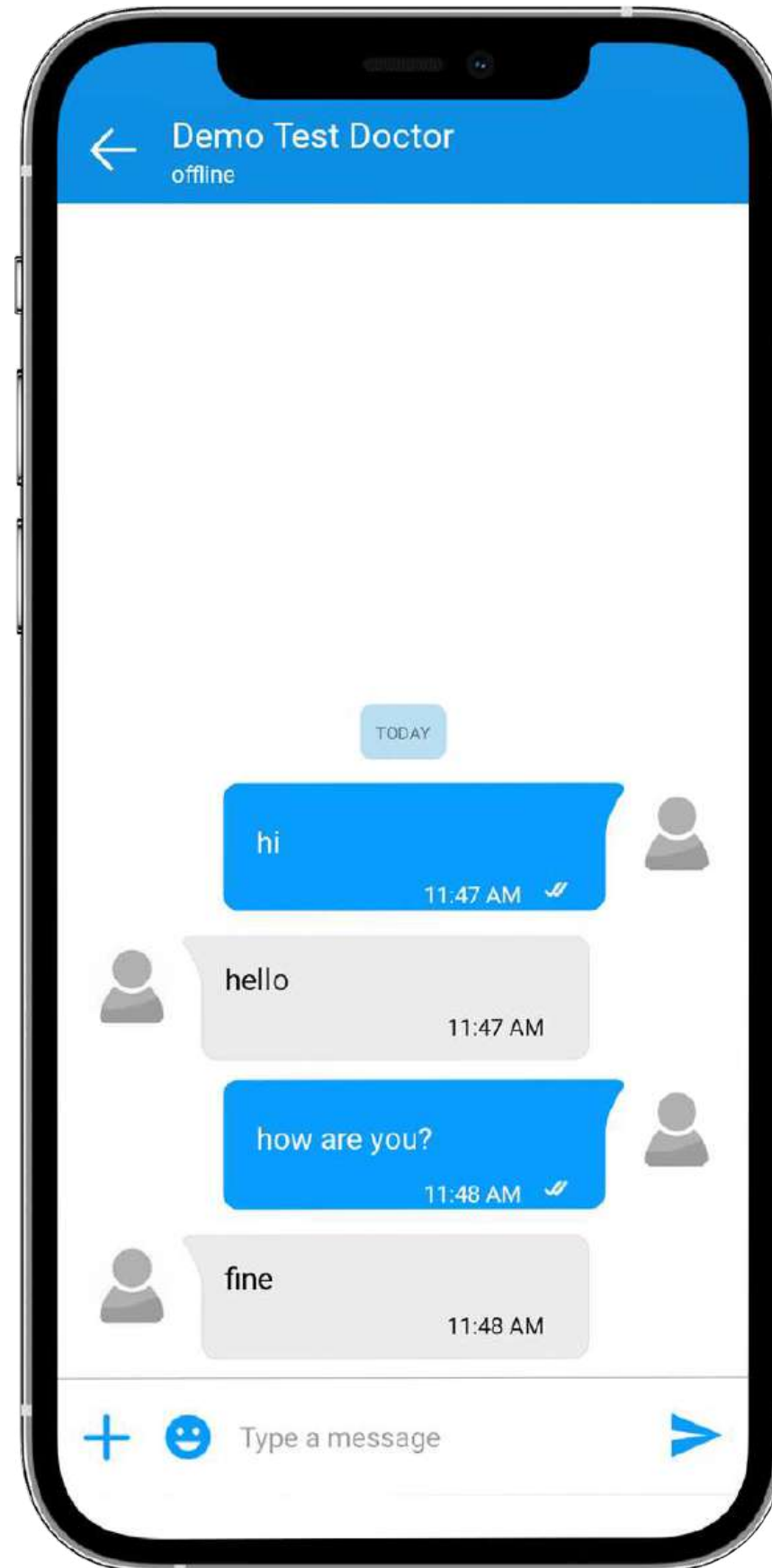
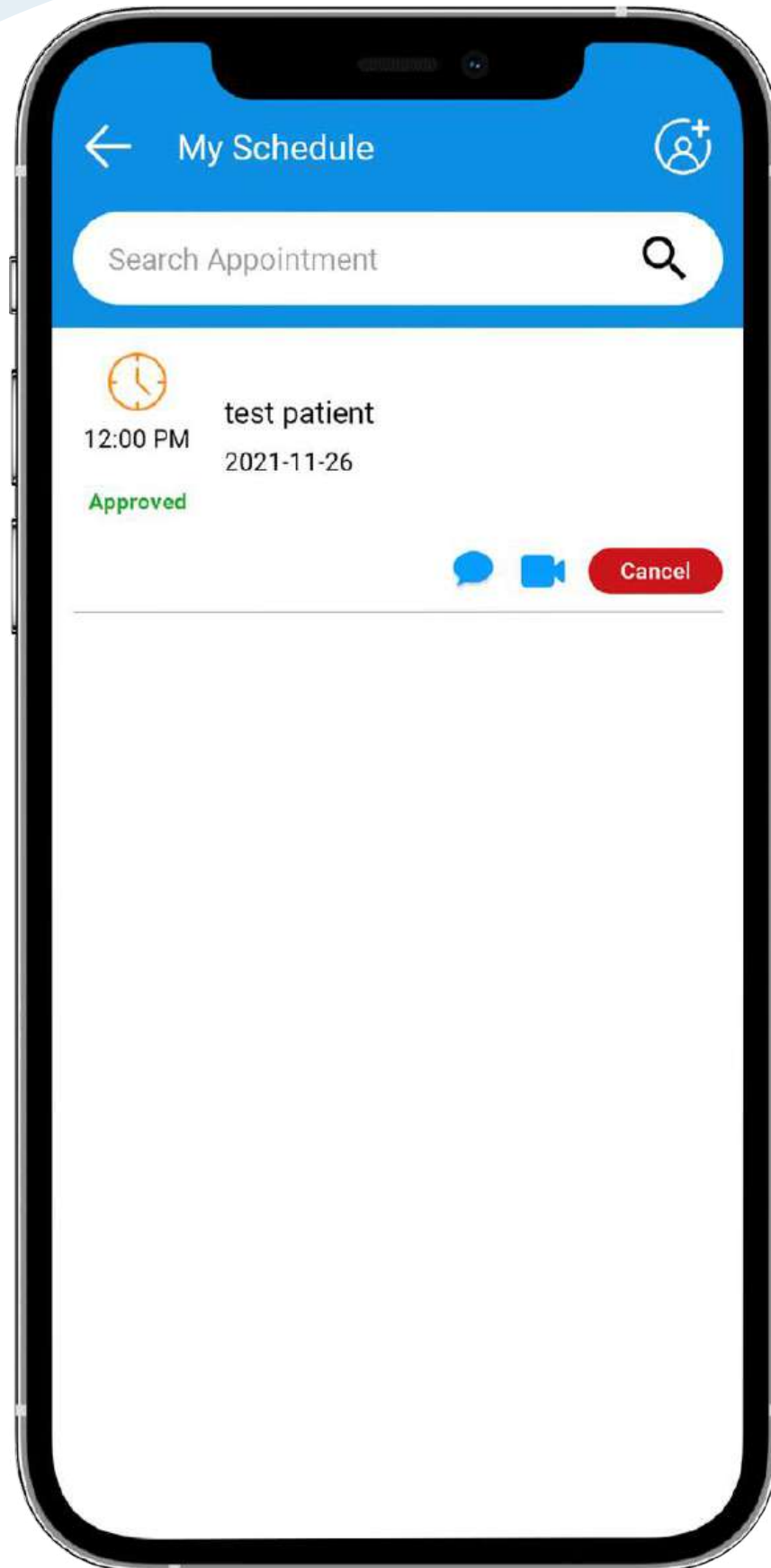
## Patient's Information

- Once patient sends connection request to doctor. Doctor will receive connection request and have option to accept or reject request.
- Doctor will click on the patient name and can see the information about patient.
- By clicking on dialer icon doctor can patient directly so no need to dial number to call a patient.
- By clicking on email button, doctor can email the patient directly.



# How can a doctor check scheduled appointments?



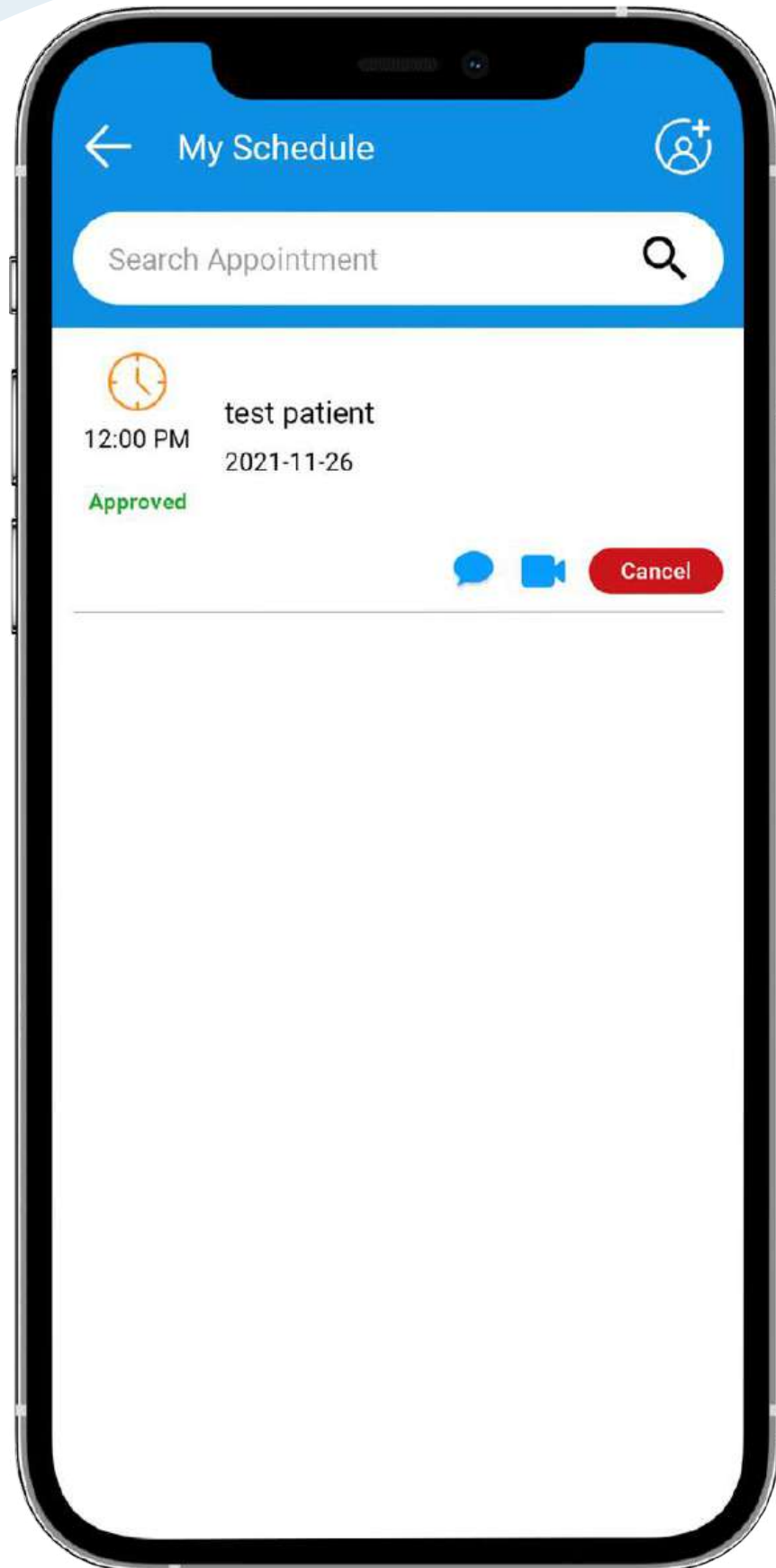


## Patient's Information

- Doctors can easily chat with the patient before and after the video call consultation.
- Doctors and patients both can see the status of online/offline for the service they would like to connect for.







## How can a doctor join video call consultation with patient?

- Doctor can join video call consultation after patient initiate video call.
- Doctor can't initiate a video call to patient at a scheduled time slot.
- Once the video call is started by patient, doctor can make a call if it drops in the middle.



# Two way video call consultation

- This is the screen for video call consultation, where patients can have a consultation with a doctor.

Doctors can hide/unhide video

Doctors can see patient's medical history

Doctors can send prescription to pharmacies

Doctors can send prescriptions to labs

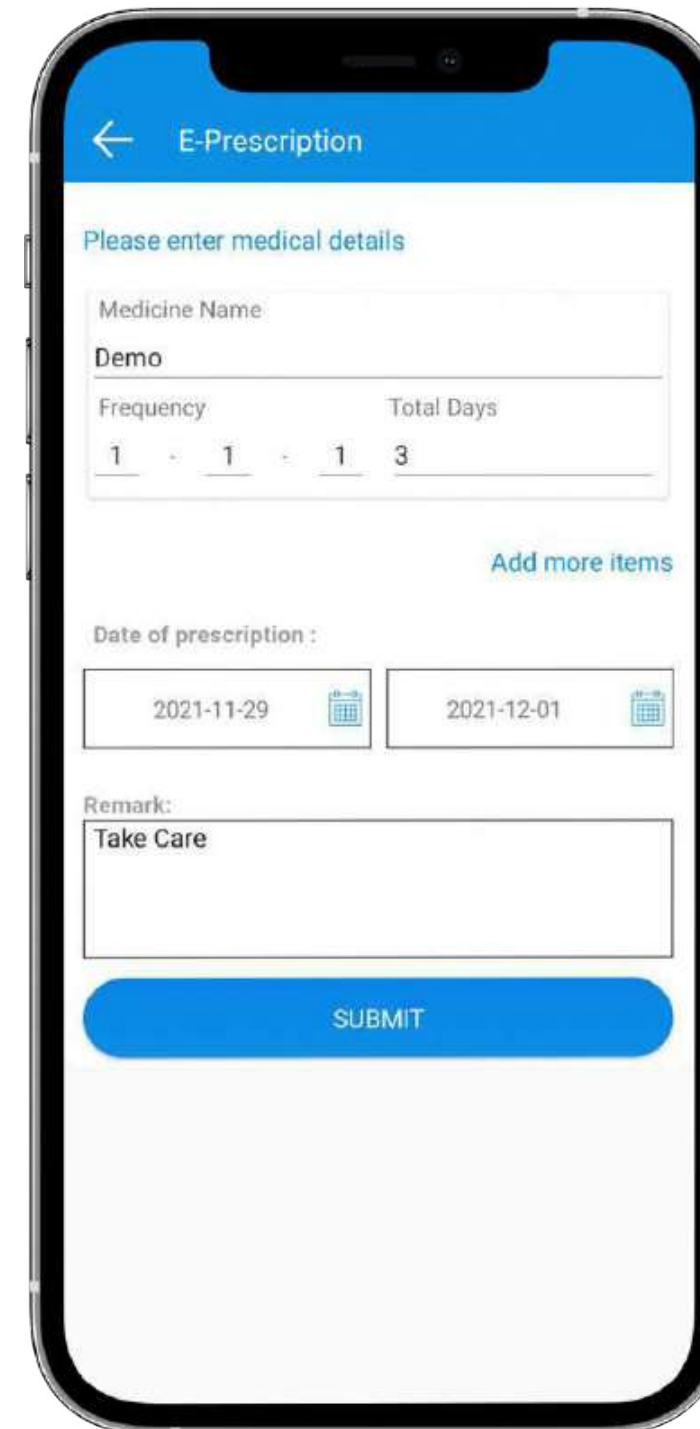
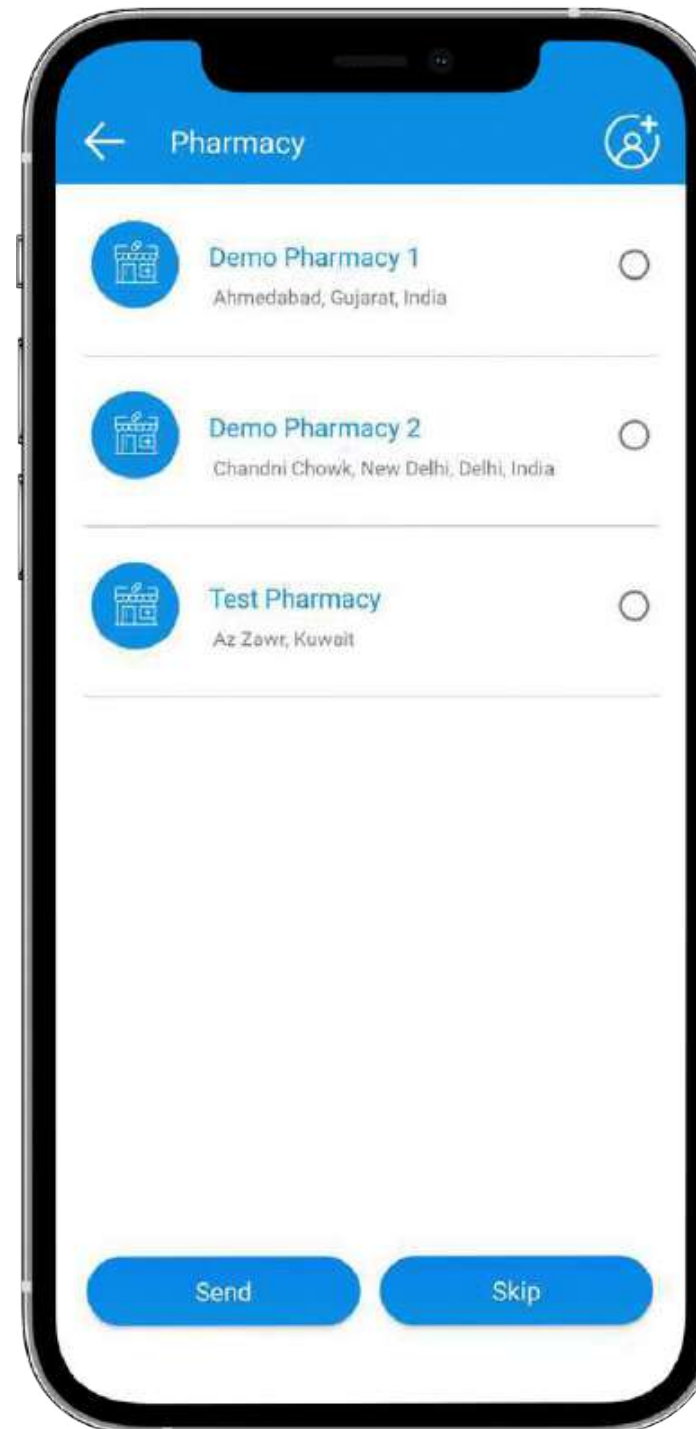
Doctors can mute/unmute audio

Doctors can send notifications to patients

Doctors can disconnect video call consultations



# Two way video call consultation





# How can a doctor send prescription to Pharmacy?

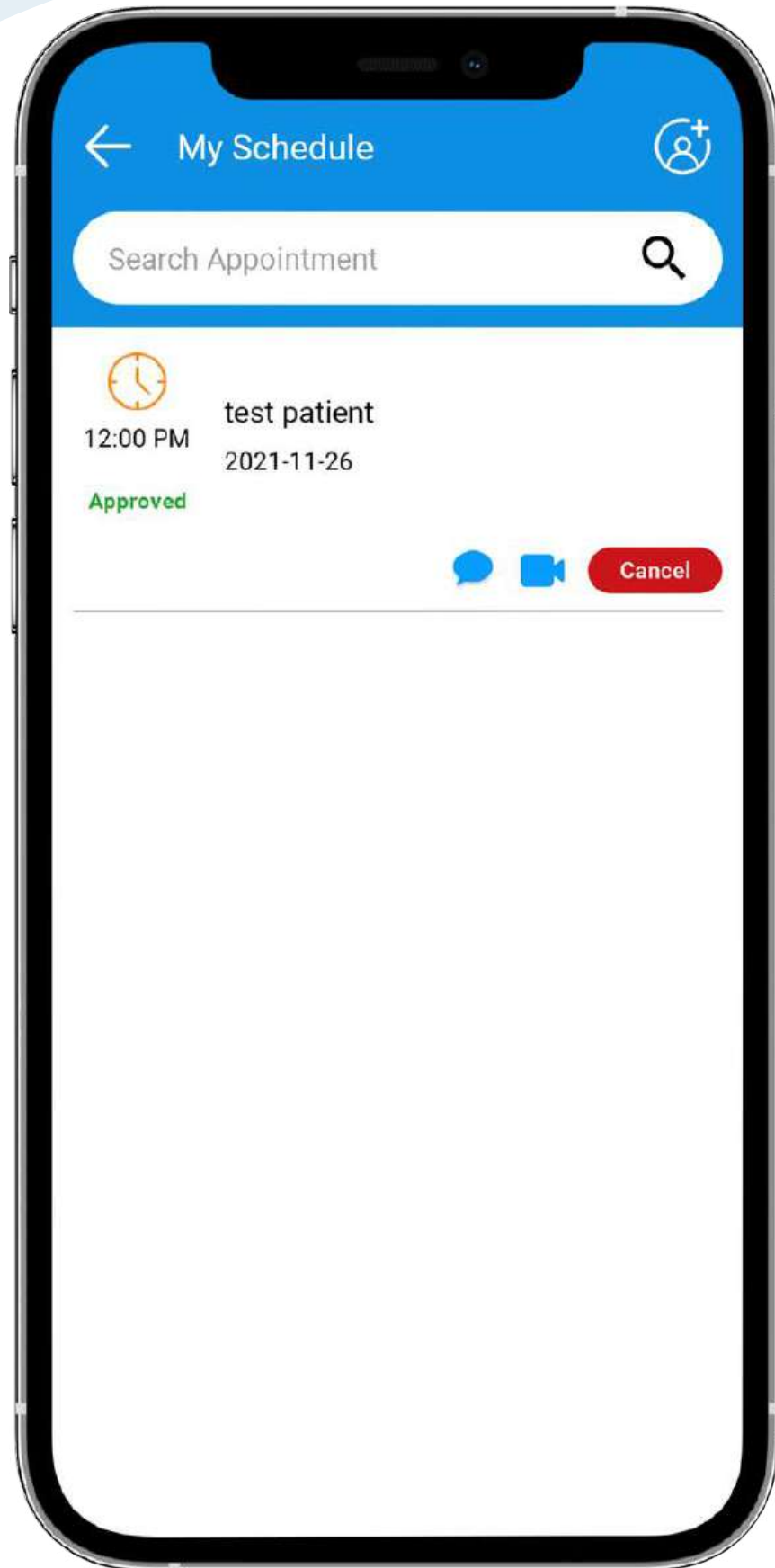
- When doctors click on the Pharmacy icon on the video call consultation screen, next page would open to choose Pharmacy.
- Doctors can choose any Pharmacy and send the prescription directly.
- Doctors can also press skip button at the bottom of the page and E-prescription will be sent to the patient via the MyCare SA app and the patient will be able to view it on their version of the app
- Doctors will always have a choice to send prescriptions to a Pharmacy directly and also to a patient.



# How can a doctor send prescriptions to Laboratory?

- When Doctor clicks on the Laboratory icon on the video call consultation screen, next page would open to choose Laboratory.
- Doctor can choose any Laboratory and send the prescription directly.
- Doctor can also press skip button at the bottom of the page and E-prescription will be sent to patient only at MyCare SA Patient application.
- Doctor has a choice to send prescription to a Laboratory directly and also to patient.



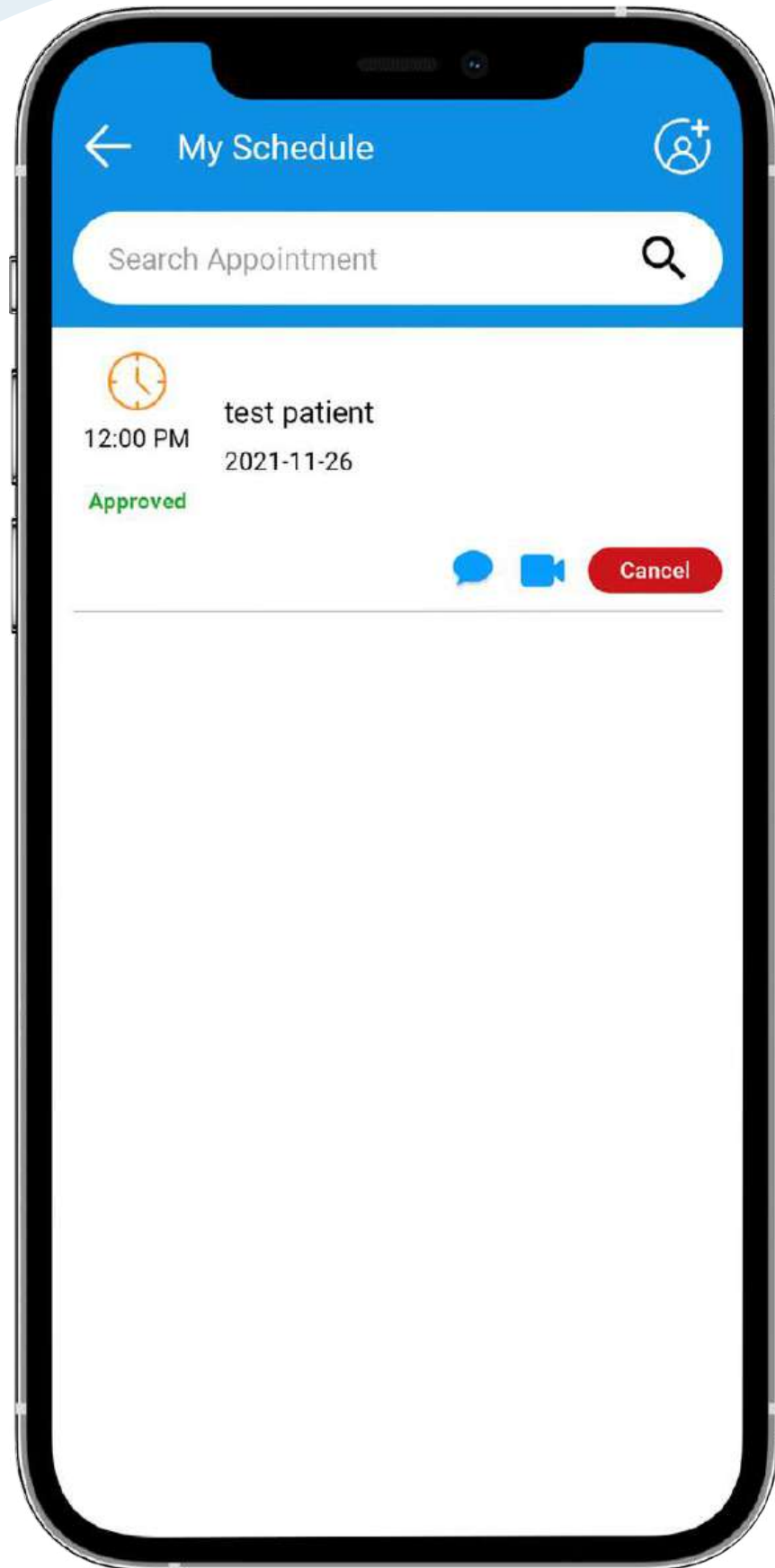


## Doctors can have more than one doctor on the consultation

- Two doctors can connect with a patient for a video call consultation for example a GP and a specialist all in one call with a patient provides value to the patient





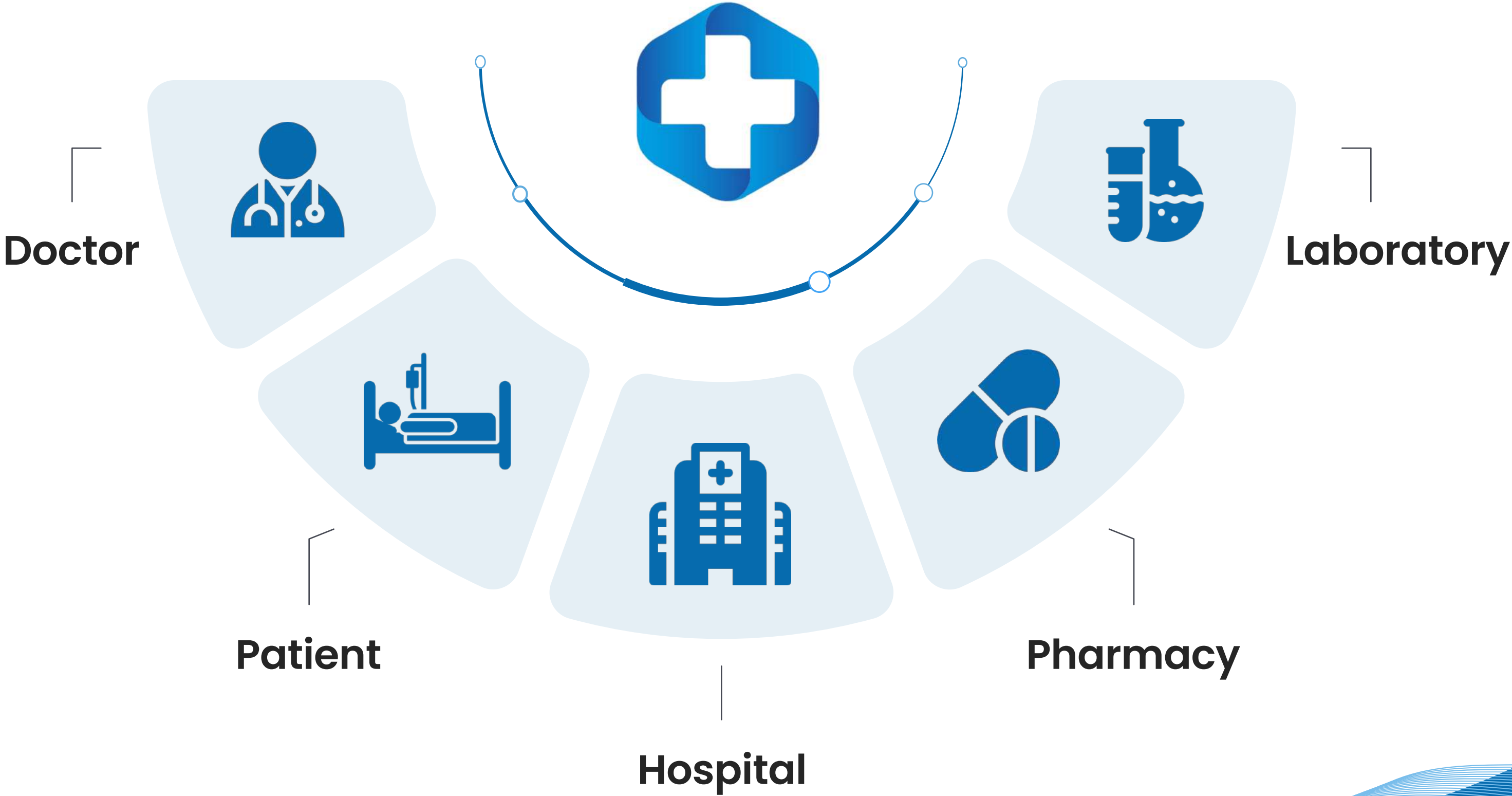


## How to cancel a video call consultation?




- Doctors can cancel the request of the video call consultation.
- Doctors can click on that to open the side menu list.




# The MyCare SA suite of solutions



# The MyCare SA Doctor App


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My Care  
South Africa Doctor

**DOCTOR LOGIN**

Mobile  Email

 +27

Remember Me [Forgot Password?](#)

**LOGIN**

Don't have an account? [Register](#)



“  ONLINE DOCTOR **MEDICAL** CONSULTATION ”

**THE FUTURE IS HERE**

[www.mycare-sa.co.za](http://www.mycare-sa.co.za)







*Thank you!*

